

IN THE KNOW

with **DOCTOR**now



Christmas and New Year opening times

Saturday 22nd December
0900 – 1600

Sunday 23rd December
Closed

Monday 24th December (Christmas Eve)
0800 – 1730

Tuesday 25th Dec (Christmas Day)
Closed

Wednesday 26th Dec (Boxing Day)
Closed

Thursday 27th December
0800 – 2000

Friday 28th December
0800 – 2000

Saturday 29th December
0900 – 1600

Sunday 30th December
Closed

Monday 31st December (New Year's Eve)
0800-1730

Tuesday 1st January (New Year's Day)
Closed

Wednesday 2nd January
Normal opening times resume, 0800 – 2000

VIP24, VIP24+ and VIPi members can access our 24hr service as normal during the festive period.

☎ 01494 410888

✉ info@doctornow.org

🌐 www.doctornow.org

NEW CLINICAL STAFF

A few months ago we welcomed **Dr Vikas (Vik) Kapoor** to our team of GPs. Vik qualified in 1998 and has been working as a GP in south Buckinghamshire for the past 15 years. Over this time he has gained a wide range of experience and has interests in musculoskeletal medicine; joint injections; dermatological surgery and occupational medicine. Vik was born and raised in High Wycombe and educated at the Royal Grammar School and the University of Birmingham. He is married to Sunita, who is also a GP, and has three boys. Outside of work, Vik coaches rugby and hockey and enjoys snowboarding and scuba diving. He is also a highly experimental cook for family and friends!



DR VIKAS (VIK) KAPOOR

We welcomed **Jeanne Rooney** to the team earlier in the year too. Jeanne is a highly experienced **Practice Nurse**. She qualified as a general nurse in 1986 and then trained in midwifery at Watford Hospital, subsequently practising there and in the surrounding community for 10 years. Jeanne has special interests in diabetes; asthma; chronic respiratory disease and travel health. Outside of work Jeanne is married with two grown up daughters and a dog! In her leisure time she loves spending time socialising with her friends; going to the theatre and walking her dog. Jeanne also likes to travel and experience different cultures.



JEANNE ROONEY, PRACTICE NURSE

FLU VACCINATIONS

It's not too late to have your annual flu vaccination! We still have both the Quadrivalent and Fluvad (for patients over 65) vaccines available. **Call us on 01494 410888** to book your appointment with one of our Nurses or, if you are coming in to see a Nurse or Doctor in the next few weeks, ask them for a flu vaccination during your appointment. **Don't forget that if you are a VIP, VIP24, VIP24+ member you get the vaccination free as part of your membership with us!**



NEW SERVICES

We are pleased to let you know that we have recently launched two new services for self-pay patients.

Minor Surgery Clinics

We now run regular Minor Surgery Clinics, for the removal of Warts, Cysts, Skin tags, Lesions, Moles, Ingrowing toenails and other minor surgery procedures.

The clinics are led by Dr Mia Murray MA, MB BS, MRCS, MRCGP. Dr Murray worked in a wide range of surgical specialities before converting to General Practice in 2003. She has extensive experience of performing minor surgery in General Practice over many years and regularly teaches on minor surgery courses for The Royal College of General Practitioners.

Family Planning Clinics

Dr Murray is also now running regular Family Planning Clinics which include the insertion and removal of contraceptive devices such as coils and implants.

Dr Murray gained her Diploma in Family Planning in 2003 and has experience of working in a range of family planning clinics as well as vast experience of providing contraceptive advice and the fitting of contraceptive devices in General Practice.

For more details, including procedure fees for both Minor Surgery and Family Planning, please visit the Services section of our website at doctornow.org.

For an initial consultation, which is free for Members, for either Minor Surgery or Family Planning, please **call us on 01494 410888** to book in to see Dr Murray.



COMING SOON.....

Ear Microsuction

We will be introducing Ear Microsuction in January 2019. This is the quickest and safest method of earwax removal. It is a more comfortable process than traditional ear syringing as it avoids touching the sensitive skin of the ear canal, and has no contact with the eardrum.

The medical suction device quickly and carefully removes the earwax, whilst the clinician is able to constantly maintain vision of the ear canal using a microscope. This results in quick and comfortable removal of ear wax with minimal risk of infection or further complications.

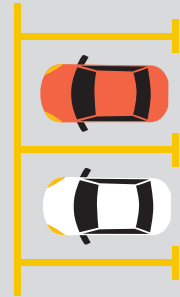
Patient Portal

We have recently switched to a new, more dynamic clinical system. This advanced system will allow us to introduce some enhanced services for our Members over the coming months, for example the ability to book appointments online as well as a designated, secure patient portal for Members to access pathology results, referral letters, clinical documents and more.

The Patient Portal will be rolled out to Members early in 2019 and we will keep you updated with further developments over the coming months.

PATIENT PARKING AT OUR BEACONSFIELD SURGERY

As some of you may already be aware, in addition to the patient car park at the front of the building there are now two additional parking spaces at the rear of the building marked patient parking.



REPEAT PRESCRIPTIONS

Just a reminder that patients can request repeat prescriptions online via our website or by sending an email to prescriptions@doctornow.org



PATIENT PANEL

Would you be interested in joining our Patient Panel to help us to continuously improve our services?

The purpose of the Patient Panel is to offer a patient perspective on the services that we provide. It also helps us to improve communication, to find out what matters most to our patients and to help shape **DOCTORnow** for the future. We meet on a six monthly basis and are keen to expand the group to broaden the representation of patients. If you would like to find out more, please email sarah.varley@doctornow.org

